

# You Have **OPTIONS...**

## Online Bill Pay

Our new E-Bill system allows a “live” presentation of your account information with real-time data. Current online users will need to register as a new user.

- Members can use E-Bill to review their current or historical account information, pay their bill or see their kwh usage history.
- Payments are posted in real-time and can be made 24/7, 365 days a year.
- VISA, MasterCard or Discover credit or debit cards are accepted, as well as electronic checks with your provided bank routing and account numbers. Credit card and bank information may be stored for future transactions to save you time in the future.

## AUTO-PAY

### Pay your bill the **easy way.**

With Boone Electric’s AUTO-PAY plan, your bill pays itself.

- Save time — no checks to write.
- Save money on postage.
- Bills are paid on time, every time, even when you’re out of town.

Signing up is simple. Just complete an AUTO-PAY form or sign up online at [www.booneelectric.coop](http://www.booneelectric.coop).

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NISC\*

### New User Registration

Fields marked with a \* are required.

\* Account Number:

\* Last Name or Business Name:

\* E-Mail Address:

\* Password:

\* Confirm Password:

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**Details for Account**  
1234567 - BUNNY  
111 FARM STREET

### Main Menu

Mailing Address

BUGS BUNNY  
111 FARM STREET  
COLUMBIA, MO 65201  
MEMBER NUMBER: 1234567

[View/Pay My Bill](#)

[Service My Account](#)

[Review Service Requests](#)

[Review My Capital Credit Info](#)

[Review My Outage Info](#)

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The amount of your monthly bill will be deducted from your account on the remit date shown on your billing statement. A record of your payment will also show up on your bank or credit card statement.

For a complete listing of our services and payment options or to receive an AUTO-PAY enrollment form, contact us at 573-449-4181 or visit our web site at [www.booneelectric.coop](http://www.booneelectric.coop).

## Understanding Your New Billing Statement



Your Boone Electric Cooperative billing statement has changed. Please take the time to review the guide to your new bill on the reverse side of this notice.

Also take time to consider one of our paperless billing options.

# Understanding Your New

# Boone Electric Cooperative Billing Statement

Beginning this month, Boone Electric Cooperative has adopted a new billing format in an effort to better serve the membership. This new, detailed energy statement provides you with more information on your energy consumption in an easier-to-read format.

## Who do I call if I have questions?

BEC's contact information can be found here so that you can contact us by phone, email or in person. Feel free to also check out our website for more helpful information.

## Did BEC receive my last payment?

This section shows total activity since your last bill, ending with any balance forward you may have. If any of this information does not match your records, please call BEC to speak to a member representative.

## What account is this?

Many of our members have more than one meter or security light. This section will give you a breakdown of each meter billed with information about the service address, meter reading and the number of days in your billing cycle. Boone County Regional Sewer District account information will also be found here if you use their services.

## How do I pay my bill?


Carefully tear off the bottom portion of the first page of your billing statement and include the stub with your payment. Mail your payment (do not send cash) in the envelope provided or stop by our office or drive-thru window during business hours. To pay by credit/debit card, complete the box to the right with your card information. See the back of the billing statement for other ways to pay your bill.

## Is your contact information correct?

Please help us update your contact information by providing changes to your mailing address and/or phone number. This will help us quickly locate your account in the event of an outage.

Let us know what you think!  
Contact us by phone or email  
at: 573-449-4181 or  
comments@booneelectric.com

009999999



**Boone Electric Cooperative**  
Your Touchstone Energy® Partner

1413 Rangeline St.  
P.O. Box 797  
Columbia, MO 65205-0797

Phone: 573-449-4181 Toll Free: 800-225-8143  
Web: www.BooneElectric.coop E-Mail: comments@booneelectric.com

**Office Hours**  
Drive-thru: 7:30 AM - 5:30 PM, Mon. - Fri.  
Lobby: 8 AM - 5 PM, Mon. - Fri.

142 1 AV 0.340  
JOHN DOE  
JANE DOE  
11111 ANY STREET  
ASHLAND MO 65010-9999

4 142  
C-1 P-2

Statement Date 10/08/2011	Member No. 555555
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Billing Summary	
Balance From Last Billing	156.98
Payments Since Last Billing	156.98 CR
Balance Forward	0.00
Current Charges	156.98
<b>Account Balance</b>	<b>156.98</b>
<b>Due Date</b>	<b>10/17/2011</b>

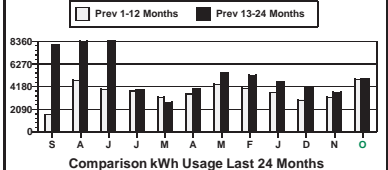
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Meter	Service Type	From	To	Days	Prev Read	Pres Read	Usage	Multiplier	Demand
66666666	ELECTRIC	08/08/2011	09/08/2011	31	50997	52587	1590	1.0	0.0

Account: 99999999 Service Address: 11111 ANY STREET Service Description: TRAILER

Meter	Service Type	From	To	Days	Prev Read	Pres Read	Usage	Multiplier	Demand
66666666	ELECTRIC	08/08/2011	09/08/2011	31	50997	52587	1590	1.0	0.0

Electric Service	\$148.13
Security Light (1)	\$7.10
Tax	\$1.75
<b>Total This Service</b>	<b>\$156.98</b>



Comparison kWh Usage Last 24 Months

**What does this graph tell me?**

It shows the electric usage for the meter at this service address over the last two years. If you have recently connected your service, you may not have a full 24-month history. Let this information help you become more energy efficient!

**What have I been billed?**

A detailed list of charges for this bill will be shown here. The kilowatt-hours you used will be billed in the line item labeled "Electric Service." You may also see a line item charge for a security light, surge protector, sewer or trash service; or an Operation Round Up or Cash/Help add-on depending on your participation in these programs.

**Check One:**

VISA  MasterCard  DISC. VER  \*Sign me up for AUTO-PAY

Account Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_

\* If you check this box, an AUTO-PAY form will be sent to you. Please complete and return the form. You may also sign up online. See back for more details.

Please indicate any address or phone no. changes below.  
JOHN DOE  
JANE DOE  
11111 ANY STREET  
ASHLAND MO 65010-9999  
555-1234 - Home

Member No. 555555	
Statement Date 10/08/2011	Account No. 99999999
<b>Total Amount Due</b>	<b>\$156.98</b>
<b>Due Date</b>	<b>10/17/2011</b>

Yes, sign me up for Operation Round Up. (Details on back)  
Additional fees may apply if paid after due date.  
Make checks payable to:

**Boone Electric Cooperative**  
P.O. Box 7407  
Columbia, MO 65205-7407

27019003544001000015698000015698092620118

## What do I owe and when is it due?

The total amount due is shown here as well as in the Billing Summary above. BEC must receive your payment by the due date listed or your electric service may be disconnected. Please call us prior to the bill due date if you are unable to pay the full amount due.

You will also notice we are now using the term "Member No." (Member Number) instead of Equity Number. Your Member Number is the primary number for your co-op account. If you have multiple meters, you will have multiple sub-account numbers, but just one Member Number. Because in a co-op, one member gets one vote, regardless of the size of their account. It's the co-op difference!

## What happens if I can't pay my bill?

Call us immediately to see if you are eligible for payment arrangements. If payment is not received by the due date, you will receive a delinquent notice in the mail. This notice has also been redesigned to alert you of urgent information.